



VE1020 / VE1040 / VE926 TROUBLESHOOTING GUIDE

Power does not turn on

- Verify Power Cord is securely plugged into AC outlet.
- Check if the Batteries in Remote Control Unit are not depleted.

Disc fails to play

- Verify disc is inserted properly into tray.
- Verify if disc has viewing restriction selected.
- Verify if disc is of the proper region code.
- Not all discs are playable in the DVD.
- Verify with the manual which types of discs are compatible.

Camera angles can not be changed

- Verify DVD disc supports ANGLE functions; see if ANGLE function indicator is illuminated on the upper part of the main display.

Subtitles can not be changed

- Verify DVD disc supports subtitle functions.

Vocal languages (AUDIO) can not be changed

- Verify disc supports AUDIO properties.

No Sound output

- Check whether the player is in slow or fast playback mode, if it is, press play for normal playback.
- Verify that the MUTE function is off.
- If using internal speakers, verify connection and volume level is up.

- If viewing an AUX input source, verify it's proper connection to the TV.

Remote doesn't work

- Verify proper battery installation and charge.
- Verify if the angle or distance of the remote is not too extreme.

Setup Menu does not operate

- Verify DVD disc has a Setup Menu.

TV Mode or TV Type do not work

- The DVD disc may not support this function.

No Picture

- Verify unit is turned ON.
- Verify video source is properly selected.
- Verify coax cable / antenna is properly connected to TV.
- Verify external source is connected to correct TV input.
- Verify external source is turned ON.
- Verify the A/V input for proper RCA connections to video source.
- Verify video source is operating correctly.

Poor Reception

- Verify antenna / coax cable connections are properly installed.

Technical Services
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